

2024 UK&I Edition
KAIZEN™
Awards



KAIZEN™ AWARDS

The **Kaizen Awards** aim to recognise benchmark organisations setting up **Lean and Continuous Improvement best practices**; organisations that strive to **change for the better, getting breakthrough** and **innovative results**.

In this ever-changing world, positive thinking and willingness to do better both promote a healthy evolving environment, leading to sustainable company growth.

SO FAR, THE GLOBAL KAIZEN™
AWARDS HAVE
ACKNOWLEDGED OVER
200 ORGANISATIONS



OBJECTIVES

Highlight reference organisations for best practices in continuous improvement.

Incentivise in-house teams to improve and strengthen CI behaviours.

Engage management to support and drive continuous improvement activities.

Publicly acknowledge examples of continuous improvement best practices.

2024 CATEGORIES

**Logistics
Excellence**

**Breakthrough
Transformation**

**Service Innovation
Excellence**

**Continuous
Improvement**

**Kaizen
Ambassador**

Recipients
Public or private
organisations across sectors

ASSESSING ENTRIES

The jury is made up of **Kaizen Institute members** and **partner entities**

If the jury considers that the project does not fit the category for which it has been submitted, it may reassign it to another category with the candidate's consent.

The initial application analysis is based on the application form. A company visit is carried out for applications moving to the second stage. The criteria for analysing and selecting projects include several elements, such as actions implemented, the improvement methodology used and the results achieved.

The jury will select the laureates from each category. In addition, the jury reserves the right not to award prizes if it considers that none of the entries meets the minimum requirements of the established criteria.

The decisions of the jury are final and not subject to appeal.

ENTRY REQUIREMENTS



Projects conducted nationally, concluded within the last two years.

Candidate projects may already have received other awards.

Projects already acknowledged in previous editions of the KAIZEN Awards will not be accepted.

To finalise the application, the application form must be completed and submitted at **awards-uk@kaizen.com** by **31st July 2024**.

Further information about the project can be added (e.g. indicators, pictures, videos).

KAIZEN™ Awards

CATEGORIES



LOGISTICS EXCELLENCE AWARD

This award recognises organisations with exceptional proficiency in enhancing their logistics and supply chain management.

Entrants should showcase how their initiatives have led to substantial improvements in operational efficiency, sustainability, and customer satisfaction. Projects may include **innovations in warehouse management, transportation route optimisation, inventory control,** and **integration of advanced technologies** such as **IoT** and **AI** to forecast demand and automate supply chains.

Success is measured by significant gains in speed, cost reduction, and accuracy, collectively enhancing competitive advantage and responsiveness to market needs.



BREAKTHROUGH TRANSFORMATION AWARD

This category is dedicated to organisations that have undertaken **profound and impactful transformation projects**, achieving substantial changes that **redefine their business operations and strategic direction**.

Submissions should illustrate how the transformation has led to enhanced business resilience, incorporating Kaizen methodologies and digital transformation to adapt to changing market conditions.

The focus is on transformations that have optimised operational processes and led to a cultural shift towards continuous improvement, driving long-term sustainability and growth.

Successful projects will demonstrate a paradigm change, moving away from traditional models to innovative frameworks.



SERVICE INNOVATION EXCELLENCE AWARD

Aimed at organisations that have significantly improved **service delivery**, this award focuses on innovations that enhance **client interactions** and **satisfaction**.

Entries should detail how new service models or improvements in existing services have been developed and implemented to increase efficiency, effectiveness, and service level.

This could involve deploying new technologies, customer service training programmes, or innovative service delivery strategies that have measurably improved service quality and customer satisfaction metrics.



CONTINUOUS IMPROVEMENT AWARD

Improvement activities should be aligned with the overall business strategy, and projects should involve multidisciplinary teams so that they can be sustained by natural teams. Everybody at all hierarchical levels of the organisation is involved.

ESG should also be an integral part of turning businesses into real change agents in the new sustainable economy, benefiting their performance and sustainability.

This category promotes **cultural change** projects within a company that demonstrates a sustained effort to embed **continuous improvement**, yielding **better results**, using **effective training**, practising **daily**, and being **highly motivated**.



KAIZEN™ AMBASSADOR AWARD

The Kaizen Ambassador Award aims to honour individuals who exhibit exceptional **passion and dedication to Continuous Improvement**. These individuals embody the **spirit of CI**, embracing it on a daily basis, actively sharing and instilling it within the teams they lead.

These remarkable leaders empower their teams to overcome challenges, break through barriers, and constantly evolve. Their persistent commitment sets the stage for notable achievements and drives organisations towards unparalleled success.

PREVIOUS AWARDS RECIPIENTS

 south east water ocado
TECHNOLOGY STOROpack snop Megatech GKN Driveline BNP PARIBAS NESPRESSO GENERALI Boehringer
Ingelheim ceva
LOGISTICS zoetis Santander Sacyl IKEA APM TERMINALS
Lifting Global Trade PSA
GROUPE
CENTRO DE MADRID IVECO NH
HOTEL GROUP Gestamp MAHOU
SANMIGUEL TRIVIUM
PACKAGING EATON Electrolux AIRBUS
DEFENCE & SPACE Continental ASML BOSCH NISSAN

UK&I 2024 Edition
KAIZEN™
Awards

